



BTS ALÜMİNYUM

Metal ve PVC Sanayi Ticaret Limited Şirketi

www.btsaluminum.com



ISO9001-2008 CERTIFIED

ANODIZING LIMITED WARRANTY

Thank you for purchasing our anodized coated fittings. We are pleased to present you with BTS Alüminyum's limited warranty for railing fittings.

The Limited Warranty period for each of these limited Warranties starts on the date of substantial completion, effective date, but the effective date should not be later than 6 months from BTS Alüminyum's delivery date. Customer is responsible for notifying BTS Alüminyum of the date of substantial completion. Should customer fail to notify BTS, the effective date, for purposed of this limited warranty, will be BTS Alüminyum's delivery date.

The anodization coating should be minimum 10 microns, the avarege is 12 microns for the railing systems

BTS Alüminyum warrants (5 / 10 / 15) years after the Effective date, the anodized finish:

- 5 years near seaside / the places which are close to sea.
- 10 years for the common climates.
- 15+ years for indoor applications.

If you believe that the anodizing performed by BTS Alüminyum has failed to comply with the terms of this limited warranty, you must notify BTS Alüminyum of the alleged failure in writing thirty (30) days after your discovery of the alleged defect, otherwise this Warranty is void as to that claim. Upon receipt of your written notice of claim, BTS Alüminyum will determine the exact cause of the failure using necessary testing procedures as specifically as possible. Your cooperation and assistance will be necessary to make these determinations. Should BTS Alüminyum determine, at its sole discretion, that the anodizing performed by BTS Alüminyum has failed to comply with the terms of this Limited Warranty, BTS Alüminyum will repair or replace the part, at its sole discretion. If BTS Alüminyum refinishes, it will use anodizing. BTS Alüminyum reserves the right to approve any contract between customer and any third party for the purpose of correcting the defective product. This limited warranty only applies to the part refinished, repaired, or replaced for the unexpired portion of the warranty period.

This limited warranty does not apply when the failure is caused by events or circumstance beyond our control. Such intervening events or circumstances include, but are not limited to the following:

- Acts of nature;
- Fire, flood, or other casualty or physical damage;
- Government restrictions;
- Acts of aggression or terrorism by any person or entity;
- Harmful fumes or foreign substances in the environment;
- Improper storage of the part or product before installation;
- Product failure due to improper usage and/or application;
- Use of improper chemical cleaning agents;
- Corrosive atmosphere found in the interior of buildings, which affect the interior surface of material;
- Excessive building movements;
- Work performed or materials supplied by others;
- Post forming or welding of parts;
- Improper treatment of finished material, such as scratching or abrading during installation;
- Corrosion of the metal substrate

In the event of a material breach by the customer of any of the conditions of this limited warranty, BTS Alüminyum shall have no liability for any product failure claims. BTS Alüminyum will not be liable for indirect, incidental or consequential damages of any kind. The limited warranty of any products replaced or repaired under this limited warranty shall be limited to the remainder of the original warranty period. BTS Alüminyum reserves the right to reasonable field access to diagnose and repair any product alleged to be defective.

By proceeding to use our products and services on your project, you accept the terms of these limited warranties.

BTS Alüminyum Metal ve PVC San. Tic. Ltd Şti

Lütfullah Şakar, General Manager